



# PBX Feature Codes for Softphone/Hardphone

## Basic

A feature code is a set of digits that when dialed, will activate a certain feature of the phone system.

Feature Code	Name	Detail
*1	Call Transfer	Transfer a call to another extension
*2	Record Active Call	
*4	Attended Call Transfer	Attended call transfer to another extension. After extension number press #
*411	Directory	*DIR to dial by name
*3472	DISA	*DISA followed by Administrative PIN to receive a dial tone and call out
*67<phone number>	Call Privacy	Activate call privacy
*69	Call Return	Call back the last incoming number
*732	Record	*REC followed by Administrative PIN to record a message
*8[ext]	Extension Intercom	Page a specific extension
*870	Redial	Redial a number
*9171	Talking Date	Current server date

## Basic

A feature code is a set of digits that when dialled, will activate a certain feature of the phone system.

Feature Code	Name	Detail
*9170	Talking Time	Current server time
*9172	Talking Date & Time	Current server date & time
*925	Wakeup Call	Schedule a wakeup call
*78	Enable DND	Enable Do Not Disturb
*79	Disable DND	Disable Do Not Disturb
*9888	FreeSWITCH Conference	Connects to Cluecon weekly
*0[ext]	Speed Dial	Speed dial an extension
*21	Follow Me	Set the Follow Me number
*72	Enable Call Forward	Enables Call Forward
*73	Disable Call Forward	Disables Call Forward
*74	Call Forward	Toggle Call Forward enable/disable

## Call Parking

Feature Code	Name	Detail
*5900	Valet Park	Attended Transfer (park). The park extension will be played back to you.
*5900 - 5999	Valet Un-Park	Retrieve a Valet Parked call

## Voicemail

Feature Code	Name	Detail
*97	Voicemail	The system detects the extension, and will prompt for your password.
*98	Check any Voicemail box	The system will prompt for both your id (extension number) and password
*4000	Check any Voicemail box	The system will prompt for both your id (extension number) and password
*99<extension>	Send to Voicemail	Send a call directly to voicemail

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