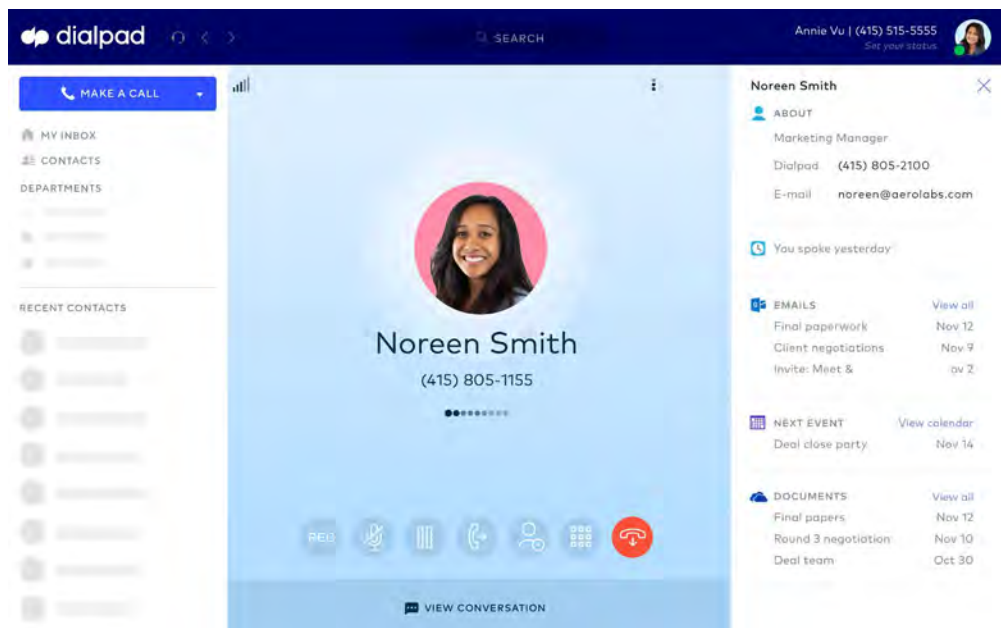


Traditionally, enterprise workers were burdened with unnecessary levels of multi-tasking-- holding their phones in one hand while toggling between different applications and browser tabs on their computers with the other. These processes created the illusion of productivity, when in fact it's highly disorganized and can end up wasting time.

By integrating with Microsoft 365, Dialpad provides you with the information you need to work more efficiently from your contacts, emails, and events, right inside your [business phone system](#). Now you can skip the excessive clicking, toggling, and juggling while you're on calls and have all the information you need right in front of you.

Microsoft 365 integration is available on every Dialpad plan type including Talk, Sell, and Contact Center. Dialpad will require access to shared calendar events, documents, and emails as well as your Microsoft directory to enable the full functionality of this integration. To learn more about those permissions, please visit our help center.



## Key Features:

### User Provisioning & SSO

- Automatically provision (or de-provision) Microsoft users with Dialpad licenses
- Authenticate user sign-in requests via SAML and allow users to login with SSO credentials

### Contact Profiles

- Connect your Microsoft email, docs, and calendar to Dialpad to automatically display shared emails, documents, and events with contacts within the Dialpad contact sidebar (available on desktop and mobile apps)

### Directory Syncing

- Sync your Microsoft directory to Dialpad to select which users you want to invite into Dialpad
- Sync directory contacts into Dialpad (and vice versa) so contacts are up to date with name, email, or phone number changes

### Calendar Presence

- Connect your Microsoft calendar with Dialpad and Dialpad will automatically adjust your presence icon to reflect when you're currently in a meeting