

Four User Types – EU

Optimized for Customers

NEW

ESSENTIALS

- 100 regional outbound minutes per user
- Mobile and desktop apps (iOS® and Android™)
- Team messaging
- Document sharing
- Call Logs

**Available from
June 15, 2021**

STANDARD

Everything in Essentials PLUS

- No limit on number of users
- 500 Inclusive regional outbound minutes per user
- Unlimited inbound minutes
- Mobile and desktop apps (iOS® and Android™)
- Internet fax
- Unlimited audio conferencing
- Video meetings with up to 100 participants per meeting
- On Demand Call Recording
- Up to 24-hour meeting duration
- Quality-of-service reports
- Multi-Level IVR
- Popular integrations including Office 365, G Suite, Slack, and more
- 24/7 Customer support

Most Popular

PREMIUM

Everything in Standard PLUS

- 1000 Inclusive regional outbound minutes per user
- Single Sign-on
- Multi-site admin & management
- Up to 8-digit extensions with site codes
- Hot desking
- Automatic Call Recording
- Advanced call handling including whisper, barge, and more
- Video meetings with up to 200 participants
- Custom roles and permissions
- Popular CRM integrations with Salesforce, Zendesk, and more
- Industry-specific integrations with Canvas, Smarsh, and more
- Developer platform and custom integrations

ULTIMATE

Everything in Premium PLUS

- 2000 Inclusive regional outbound minutes per user
- Device status reports
- Device status alerts
- Unlimited storage

Pricing based on:

- Number of Endpoints
- Monthly or Yearly Billing
- Term Commitment